



# SOLARTECH™ WINDOW

## TRANSFERABLE LIMITED LIFETIME WARRANTY WINDOW AND SLIDING GLASS DOOR

Vinyl Kraft Windows and Doors ("Manufacturer") provides this product warranty to you, the original consumer purchaser ("Owner") for as long as you own and reside in the house in which the SolarTech™ Window and/or Sliding Glass Door is installed (Owner's "Lifetime"). Warranties are available for inspection prior to signing the Contract for Goods and Services.

### TRANSFERABLE LIMITED LIFETIME WARRANTY

**Manufacturer extends the following warranties to Owner:**

- **Broken Glass:** The SolarTech™ Window is warranted against accidental glass breakage.
- **NEAT Glass:** The manufacturer will provide components for replacement of any defective parts.
- **Glass Seal Failure:** The sealed insulated glass unit in the SolarTech™ Window is warranted against defects resulting in material obstruction of vision from film formation or moisture collection due to failure of the hermetic seal between the interior glass surfaces of the insulating unit.
- **Vinyl:** Vinyl in the SolarTech™ Window is warranted against chipping, cracking, peeling, pitting, or blistering.
- **Screen:** Materials used in manufacturing screens for the SolarTech™ Window are warranted.
- **Parts:** Balances, clips, and locks in the SolarTech™ Window are warranted against failure.

**How to Transfer This Warranty:** Subject to the other terms and conditions contained in this document, this warranty is transferable by the Owner to a subsequent homeowner of the home where the products are installed. The Owner may transfer this warranty only once, and the transferee will then step into the shoes of the Owner for purposes of these warranties. To transfer this warranty, the Owner must request by certified mail, within 15 days of sale of residence, an inspection and re-certification of the SolarTech™ Window by Manufacturer's agent, *Improveit!* Home Remodeling and upon inspection and re-certification to the satisfaction of *Improveit!* Home Remodeling or upon *Improveit!* Home Remodeling's waiver of such inspection and re-certification, this warranty shall transfer to the subsequent homeowner. No other or further transfers of this warranty are permitted.

**How to Obtain Warranty Service:** This warranty is offered by Vinyl Kraft Windows and Doors. To submit a claim, Owner must send a description of the claim to Manufacturer's agent, *Improveit!* Home Remodeling 40 West First Avenue, Columbus, Ohio 43201 or contact *Improveit!* Home Remodeling at 1-800-555-6125 or [www.improveitusa.com](http://www.improveitusa.com). Claims must be submitted to *Improveit!* Home Remodeling for processing to Manufacturer promptly after discovery of the claimed defect and within the applicable warranty period. *Improveit!* Home Remodeling will then schedule an appointment to inspect the premises and the warranty claim on behalf of Manufacturer within a reasonable period of time after having received the claim. Manufacturer shall have the right to substitute product(s) designated by Manufacturer to be of equal quality. Replacement of a product or component does not renew the warranty period. If, at Manufacturer's option, a purchase price refund is conveyed to the Owner, then all warranties are terminated, and repair, replacement, or removal of Manufacturer's products shall become the sole responsibility of the Owner.

SEE THE REVERSE OF THIS PAGE FOR ADDITIONAL TERMS AND CONDITIONS

Bath & Shower Systems • Attic Insulation • Energy Efficiency Package  
Windows • Entry Doors • Gutter Protection • Siding • Sunrooms



### SOLARTECH™ WINDOW SYSTEM WARRANTY TRANSFER REQUEST

*Mail to: Improveit! Home Remodeling, 40 W First Avenue, Columbus OH 43201*

Original Purchaser \_\_\_\_\_ Transferee Name \_\_\_\_\_  
 Address \_\_\_\_\_ City \_\_\_\_\_ OH Zip \_\_\_\_\_  
 Transferee Signature \_\_\_\_\_ Phone No. \_\_\_\_\_ Date \_\_\_\_\_

The Purchaser named above has purchased a SolarTech™ Window System and is entitled to coverage under terms of this warranty

### SOLARTECH™ WINDOW SYSTEM WARRANTY REGISTRATION APPLICATION

*Homeowner: please complete this form and mail within 60 days to Improveit! Home Remodeling, 40 W First Avenue, Columbus OH 43201*

Original Purchaser \_\_\_\_\_ Phone No. \_\_\_\_\_  
 Address \_\_\_\_\_ City \_\_\_\_\_ OH Zip \_\_\_\_\_  
 Purchaser Signature \_\_\_\_\_ Date \_\_\_\_\_

The Purchaser named above has purchased a SolarTech™ Window System and is entitled to coverage under terms of this warranty

No warranties are valid unless and until the Owner has made full payment under the original Contract for Goods and Services and all addenda thereto.

**What Is Not Covered:** All warranties terminate immediately upon the transfer of home ownership, unless the terms of transfer are met (see "How to Transfer This Warranty"). All warranties assume normal and reasonable use of installed products or components. Minor color or textural variations from lot-to-lot of product are not product or installation defects. This warranty does not cover any other damage, workmanship, or material failure including, but not limited to, damage caused by occurrences beyond the control of Manufacturer, such as settlement of the building, failure of the structure (including foundations and walls), use of incompatible accessories, removal, repair, or re-installation of any Manufacturer products or components by other than *ImproveIt!* Home Remodeling, normal weathering, corrosive effects of salt air and chemical pollutants, normal fading, deterioration of caulking compounds, fire, flood, lightning, high winds, windblown objects, earthquake, hurricanes, ice dams, icicles and/or ice storms, atmospheric conditions or weather of catastrophic nature as defined by the U.S. National Weather Service, other acts of God, intentional acts, unreasonable use, vandalism, or pollution. This warranty also will not apply to damages resulting from the failure to provide reasonable maintenance, including failure to clean the product, maintain sealing, painting, and/or caulking as reasonably necessary. This warranty does not apply to damages due to or arising from the identification, detection, abatement, encapsulation, or removal of mold, asbestos, lead-based products, or other hazardous substances inside or outside of the structure being improved. Manufacturer is not responsible for condensation that may form on a window resulting from pre-existing conditions in the Owner's home and external temperatures. Reducing the humidity in the home will often remedy any condensation problems. Caulking, coil, nails, screws, wood and trim is not considered a part of the window and therefore is not covered by this warranty.

**What Voids This Warranty:** Installation, removal, painting, repair, adjustment, tampering, or re-installation of any Manufacturer products or components by other than *ImproveIt!* Home Remodeling voids any and all warranties within this document, and Manufacturer expressly disclaims any liability for any costs, defects, or damages with respect to such actions.

**Remedies and Rights:** This warranty is the only express warranty provided by Manufacturer. No employee, representative, agent, nor any other person, has authority to assume or incur on behalf of Manufacturer any obligation, liability, or responsibility in place of or in addition to this warranty. IN NO EVENT SHALL THE DURATION OF ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE BE LONGER THAN THE DURATION OF OWNERSHIP AND OCCUPATION BY THE ORIGINAL OWNER OF THE HOME ON WHICH MANUFACTURER'S PRODUCT IS INSTALLED. SOME STATES DO NOT PERMIT ANY LIMITATION ON THE LENGTH OF AN IMPLIED WARRANTY, AND THEREFORE THE IMMEDIATELY PRECEDING SENTENCE MAY NOT APPLY. LIABILITY TO OWNER UNDER THIS DOCUMENT IS LIMITED TO THE AMOUNTS RECEIVED BY IMPROVE/IT! HOME REMODELING UNDER THE CONTRACT FOR GOODS AND SERVICES WITH THE OWNER. IN NO EVENT SHALL MANUFACTURER BE OBLIGATED OR LIABLE FOR INCIDENTAL, SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES OF ANY KIND FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY OF MANUFACTURER PRODUCT. SOME STATES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND THEREFORE SOME OR ALL OF THE IMMEDIATELY PRECEDING SENTENCE MAY NOT APPLY. THIS WARRANTY PROVIDES SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

Manufacturer Information: Vinyl Kraft Windows and Doors; 3404 Rhodes Avenue, New Boston OH 45662; 800-800-4031